

Disclaimer for Electronic Devices

When donating electronic items that contain data, **please delete all personal information, factory reset your device and remove any passwords or pins.**

These items include:

- Mobile Phones
- Smart Phones
- Digital Cameras
- Tablets
- Computers
- External hard drives
- USB flash drives
- SD/microSD cards
- Smartwatches, fitness trackers, and smart TVs, which hold personal health metrics, streaming account logins, and browsing histories
- Gaming consoles (e.g., PlayStation, Xbox), which often have saved credit card details, messaging data, and personal profiles.
- Voice-activated speakers (e.g., Amazon Echo, Google Nest) and video doorbells/nanny cams, which can retain audio recordings, video clips, and network Wi-Fi passwords.
- Multifunction printers, fax machines, and photocopiers, many of which save a record of scanned or printed documents in their internal memory.

Donated items will be sent to our Online Operations office for sorting and reselling where possible.

We will endeavour to ensure that items we sell comply with national guidance.

For items we can't sell individually we use a third-party recycling and disposal company complying with UK GPDR, ADISA and WEEE.